



Refer-a-Friend Promotion Terms and Conditions

The promotion shall remain in effect for as long as it is active on our website or until its termination is communicated therein.

The plan is addressed to all our **customers with active services** and no outstanding debts with our company.

The plan consists of a benefit for recommending our service to a **private individual** who does not have active services with our company at the time of using the plan voucher for contracting any of our fiber or convergent plans.

15 unique code vouchers are granted to each customer, which can be managed from their personal Customer Area. If a customer uses all 15 vouchers, they may request additional ones through our Customer Service.

A **€50 credit pool** is granted for each fiber contract, both for the existing customer and the friend. This amount will be deducted from the customer's billing until the balance of said pool is exhausted.

The activation of the credit pool will take place once the fiber has been installed at the address indicated by the friend, which shall be subject to **coverage availability** in the area and other general contracting conditions.

If either the customer or the friend cancels the products associated with the plan, **both the customer and the friend will lose the remaining balance** available in each respective credit pool generated by the plan. Additionally, they must bear the charges associated with their contract, such as the **permanence period** (minimum term).

The cancellation by a participant shall not entitle them to any restitution, indemnity, or compensation of any kind, nor to receive the discount's value in cash.

Olin's Refer-a-Friend plan discounts constitute a **personal, unique, inseparable, and non-transferable benefit** and shall apply exclusively to participating customers who have met the requirements and are the holders of the contracted services.